

## Frequently Asked Questions

- **Not Received Registration Email OR If you have entered wrong Email**

Check your spam folder for the Registration email. If the Registration Email is not there in the Spam Folder, use the **Click here to get Registration Email** link under the login box to get your Registration Details. Also read Instructions on "How to Apply" to complete your application.

Online Application for Engagement (Training) of Act Apprentice in Western Railway (2025-26) LOG ISSUE

### Login

Registration ID  Registration-ID is required

Password  The Password field is required.

**LOGIN**

Are you a New Applicant? [Click here to Register](#)

**Not Received Registration Email?** [Click here to get Registration Email](#)

[Forgot Password?](#) [Click here to Reset Password](#)

[Edit Your Submitted Application](#) [Click here to Edit your Submitted Application](#)

**Picture 1**

- **You have not Received OTP or Mobile Number Mismatch**

First Login with the Reg ID and Password received on the Registered Email. This completes the Email Validation process. Once Email is validated, you will be prompted to enter OTP sent to your Registered Mobile Number displayed to validate the same. You may enter the OTP received and proceed. If you have not received the OTP in 3-5 minutes, check if the displayed Mobile Number is correct. If it is correct, you can use the **Re-Send OPT** Button resent the OPT to your registered Mobile Number. If the entered Mobile Number is not correct, you may click on the Check Box below the **Re-Send OPT** button to enter the correct Mobile Number and receive the OTP to your correct Mobile Number. Refer Picture 2 to see the image of the screen. Read Instructions on "How to Apply" to complete your application.

**Picture 2**

- **I have Registered**

Registration is not enough. You have to complete you application by logging in and complete the entire process till you download you application PDF copy from the website. Please read Instructions on "How to Apply" to complete your application. Without completing your application by downloading the application copy, your registration will not be considered and you will not be shortlisted.

- **I have entered wrong information or I have uploaded wrong Certificate.**

Option to make corrections in Application is provided below the Login Box. First Submit your application with whatever wrong data you have entered. Once Application is submitted, you can go ahead and us the Correction Link to correct your data.

**Picture 3**